



FROM NOEL'S DESK



Welcome to FTC's Quarterly Newsletter. The first quarter of 2013 at FTC has been filled with exciting opportunities in the education, training and development sector, which we would like to share with you.

What's been happening at FTC?

The Dynamic Leaders course done for 12 SOS (Strengthen our Societies) organisations under Remgro, was intensive and extremely liberating. One participant commented *'I could actually relate to what was presented to a relevant situation. I have learnt to be more aware of the impact of my leadership style.'*

FTC brought its vast experience in Organisational Development to bear on an intensive 2-day session with False Bay College, a public Further Education and Training (FET) College. We successfully realised the objective of gaining buy-in and kick-starting the implementation of its strategic plan with its broad management team.



Our valued partnership with the teacher's union, Naptosa, culminated in rolling out a variety of programmes for teachers and senior management teams at primary and high school level during the first term. A series of **Leadership and Management** seminars for selected Senior Management Team (SMT) members went down extremely well with one participant commenting that *'learning about Emotional Intelligence and how it could be incorporated into leadership and management was the most helpful aspect of the course.'* Naptosa reported that there was great demand for the series and the intention is to do a repeat soonest. We also started our **Confident Communication** programme, which builds speaking, writing and research skills for teachers who are second language English speakers. The speaking course is up and running and much excitement is mounting for the second round focusing on writing which starts on 11 May 2013. For more information contact Naptosa directly at 021-686 8521 or watch this space!

We were also instrumental in 2 symposia presented by Naptosa. The first targeted SMT members and the second new teachers entering the profession. At the SMT Symposium FTC's presentation on Staff Wellness was found to be especially beneficial with a participant noting: *'The session on staff wellness was a very good one, makes one think. A happy staff is a productive staff.'*

We continued our long association with the University of Cape Town with the delivery of the 'Understanding School Leadership and Management in the South African Context' course, the first in the series of courses which form part of the ACE: Education Management Leadership Development programme. We also completed the assessment of the incoming cohort of school managers in **Computer Literacy** and **Language in Leadership and Management** competencies. FTC

continues to provide lecturing, mentoring, assessment, moderation and planning services to UCT, now in its seventh year!

Forthcoming events

Naptosa

The second quarter will see the commencement of the **Definitive Writing Course** (part two of the Confident Communication programme mentioned above), as well as the **Secretarial and Administration Skills Course** geared towards school administrators. Great interest has been expressed in this course, with seats filling up quickly.

Volunteer Centre

We look forward to our association with the Volunteer Centre, which will see the training of 10 volunteers on '**Establishing a Community Resource Project**', an accredited course. This is one of many accredited courses on our list for Community Development Practitioners.

Our list of corporate partners is constantly growing. We have just been awarded a contract by Travel with Flair (TWF). We are extremely excited about taking our organisational development expertise to the Travel and Tourism sector. The first course that we will be delivering, entitled '**Management in the ISO Context**', has a Quality Management Awareness component built into it. We are now in a position to deliver our leadership and management programme in a highly innovative way, directly in response to what our corporate clients need.

Breaking news!

FTC has added 2 qualified Moderators to its pool of assessors and moderators – its very own Hylton Bergh (Programme Office) and Jackie Esau (Training and Development Manager). Congratulations to both of them!



Finally, it will please you to know that I am the holder of an Argus Cycle Tour completion medal. A huge thank you to all who have supported me over the finishing line!

It is with sadness that FTC shares the news that one of our associates, Charlene Maslamoney, passed away recently. We say goodbye and honour a wonderful person and great teacher whose creative spirit will live with us forever. Our deepest condolences to her family.

We also bid farewell to our Austrian intern, Diana Karpe, who has been working at the centre for the past 3 months – we wish her well with her future studies and endeavours.

Until next time, have a great second quarter!

The Fundamentals Training Centre – your Leadership and Management training partner.

